

## Security updates until End of Life and replacement service

# R&S<sup>®</sup>NC REPLACEMENT Basic

When planning your network for the long-term, calculable service benefits are essential. Therefore, when you purchase your R&S<sup>®</sup>LANCOM device, make sure you have direct protection: By purchasing and registering [R&S<sup>®</sup>NC Replacement Basic](#) for your device, you receive security updates for it throughout the entire product lifecycle. In addition, you benefit from a five-year replacement service, so that a replacement device is available even in the event of damage.

- ▶ Security updates until End of Life (EOL) status of the device (min. 5 years)
- ▶ 5 years replacement service for a R&S<sup>®</sup>LANCOM device starting with registration of R&S<sup>®</sup>NC Replacement Basic (max. until EOL status of the device)
- ▶ Registration within the first three months after purchase of the R&S<sup>®</sup>LANCOM device
- ▶ Available as S, M, L, and XL variants, depending on device type

# R&S®NC REPLACEMENT BASIC 10.12

## High planning reliability with security updates

With R&S®NC Replacement Basic, you can plan ahead and benefit from full protection throughout the entire product lifecycle of the device – i.e. for at least another five years. Particularly in long-term projects, R&S®NC Replacement Basic ensures reliable, secure business operations beyond an official product discontinuation. This includes free software maintenance via security updates of the respective operating system to keep your device running at the highest level of security until the End of Life date.

For more information on software maintenance and the product lifecycle of your device, please visit the [Lifecycle Management](#) website.

## Convenient replacement service

By purchasing products from Rohde & Schwarz Networks and Cybersecurity, you are choosing reliable and durable products, but failures and malfunctions do occur sometimes. To ensure that you have direct access to service from the manufacturer in the event of an emergency, R&S®NC Replacement Basic provides you with a replacement service for five years. Once we receive your defective device, we will ship a repaired or exchanged device within five business days.

For an advance exchange including delivery on the next business day (NBD), please refer to the service package [R&S®NC Replacement Advanced](#).

## Conditions

- ▶ Registration of R&S®NC Replacement Basic within the first three months after purchase of the R&S®LANCOM device
- ▶ The R&S®LANCOM device which is to be covered by R&S®NC Replacement Basic must be fully functional and free of problems at the time it is registered.
- ▶ R&S®NC Replacement Basic is bound to a specific device (serial number) and is not transferable.
- ▶ When operating multiple R&S®LANCOM devices as an HA cluster, one R&S®NC Replacement Basic is required for each individual device in the cluster.
- ▶ RMA notification is possible at any time via the [Rohde & Schwarz Networks and Cybersecurity RMA form](#) or by telephone on weekdays (Monday to Friday, 9 a.m. to 5 p.m. (CET)). After receiving the device, it takes five business days to return the repaired or exchanged device.
- ▶ The service and support conditions valid as of August 15, 2025, available at [www.lancom-systems.com/pdf/LCS/ServiceSupportConditions/LANCOM-Systems-GmbH-Service-and-Support-Conditions-20250815.pdf](http://www.lancom-systems.com/pdf/LCS/ServiceSupportConditions/LANCOM-Systems-GmbH-Service-and-Support-Conditions-20250815.pdf), apply.

## Supported devices

R&S®NC Replacement Basic is available for terms of 1, 3, or 5 years for all R&S®LANCOM devices except R&S®LANCOM unmanaged switches, R&S®AirLancer products, and accessories. The service category of your device can be found in the respective data sheet.

# R&S®NC REPLACEMENT BASIC 10.12

Item	Item no.
R&S®NC Replacement Basic S	10720
R&S®NC Replacement Basic M	10721
R&S®NC Replacement Basic L	10722
R&S®NC Replacement Basic XL	10723

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