

# DATA PROCESSING AGREEMENT

## Appendix A - processed data

Agreement in § 1 of DPA	Service or product	Subject matter/purpose of engagement	Data transferred
No. 1,2	myLANCOM	Registration	<ul style="list-style-type: none"> <li>- E-mail address</li> <li>- Password</li> </ul>
No. 1,2	R&S®NC Community	Registration	<ul style="list-style-type: none"> <li>- Username</li> <li>- Gender</li> <li>- First names</li> <li>- Surname</li> <li>- Address</li> <li>- Function</li> </ul>
No. 1,2	R&S®NC Community	Execution of a lead or deal registration	<ul style="list-style-type: none"> <li>- Project name</li> <li>- Distributor</li> <li>- (previous) End customer company name or end customer name</li> <li>- Partner company</li> <li>- Partner address, post code, town/city, country</li> <li>- Webpage</li> <li>- (end-customer) E-mail</li> <li>- (end-customer) Telephone</li> <li>- Call-up date</li> <li>- Decision date</li> <li>- Sector</li> <li>- Competitors</li> <li>- Description</li> </ul>
No. 3,4,5	R&S®LANCOM Management Cloud	Operation and monitoring of WAN-, Wi-Fi- and LAN infrastructure.	<p><b>Administrators:</b></p> <ul style="list-style-type: none"> <li>- Address (street, house number, post-code, town, country)</li> <li>- Land-line telephone number, mobile telephone number</li> <li>- Fax number,</li> <li>- Profile picture</li> <li>- Language preference (German/English) and further information provided by them (if applicable)</li> </ul> <p><b>Organisations:</b></p> <ul style="list-style-type: none"> <li>- Address of the organisation's owner (street, house number, post-code, town, country)</li> <li>- Organisation's self-defined characteristics if applicable (e.g. to file customer numbers)</li> <li>- Further information filed by them if applicable</li> </ul> <p><b>Projects:</b></p> <ul style="list-style-type: none"> <li>- Address of the project (street, house number, post-code, town, country)</li> <li>- Self-defined project characteristics if applicable (e.g. to file customer numbers)</li> <li>- Further information filed by them if applicable.</li> </ul> <p><b>Devices:</b></p> <ul style="list-style-type: none"> <li>- Address of the device (street, house number, post-code, town, country)</li> <li>- Self-defined device characteristics if applicable (e.g. to file customer numbers)</li> <li>- Further information filed by them if applicable</li> </ul> <p><b>Management und monitoring</b></p> <ul style="list-style-type: none"> <li>- IP und MAC addresses of the terminals which access the LMC to use the LMC</li> <li>- Date/time of logging in and logging out of organisations and projects</li> <li>- Date/time of alterations to the network and/or system configurations</li> <li>- Date/time of confirmation of information as well as clearances/orders and licensing alterations</li> </ul>

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**Monitoring:**

- IP address of the terminal
- MAC address of the terminal
- Name of the terminal
- 802.1X login data of the terminal
- Allocation of a Wi-Fi terminal to an access point (localization).

No. 3,4,5,	Licensing in the R&S®LMC		<p><b>CLA:</b> E-mail address of the orga admin, project ID for the project SPLA/ELA/PLA Data of the contract partner or its representative</p> <ul style="list-style-type: none"> <li>- First and surname</li> <li>- Department</li> <li>- Telephone number</li> <li>- E-mail address;</li> </ul> <p><b>Data of the orga admin:</b></p> <ul style="list-style-type: none"> <li>- First and surname</li> <li>- Department</li> <li>- Telephone number</li> <li>- E-mail address</li> <li>- [Data of the representative invoice address:]</li> <li>- Business/company name</li> <li>- First and surname, department</li> <li>- Street/PO box, post-code, e-mail address</li> </ul>
No. 6	Licensing of a R&S®LANCOM Unified Firewall	Performing the service	Individual content depending on user behaviour
No. 1,2,3,4,5,6	Support requests and services	Handling of requests where there is contact with Rohde & Schwarz Networks and Cybersecurity support, handling of repair requests and dealing with guarantees, configuration services and WLAN coverage	<ul style="list-style-type: none"> <li>- IP addresses, MAC addresses</li> <li>- Access data (Internet, VPN und Wi-Fi identifications)</li> <li>- Usage data</li> <li>- User IDs and passwords</li> <li>- Contact data of the controller's employees</li> <li>- Creating Wi-Fi plans:</li> <li>- Building layout and address data</li> </ul>
No. 7	R&S®NC Academy	Providing lectures, certifications, seminars, training courses and workshops etc.	<ul style="list-style-type: none"> <li>- First name: issuing of certificates, invoicing</li> <li>- Surname: issuing of certificates, invoicing</li> <li>- Title (optional)</li> <li>- Business incl. address, issuing of certificates, invoicing</li> <li>- Email: identification of the participant, communication with the participant</li> <li>- VAT-ID: invoicing</li> <li>- Telephone: communication with the participant</li> <li>- Language: correct display of interface</li> <li>- Last login: erasure of data 4 years after the last login</li> <li>- Creation and release date</li> <li>- Active user</li> <li>- Username and password: Access identification</li> <li>- Access period: establishing the date until which the participant is entitled to have access</li> <li>- Role assignment: managing access to individual courses, role of the user (trainer, participant, administrator), managing access rights according to role</li> <li>- Participation in tests and results: managing progress, issuing certificates, support in the event of queries, test design</li> <li>- Status update: issue of certificates and validity period</li> <li>- Forum posts: user identification in user forums</li> <li>- Calendar appointments: saving test dates</li> </ul>

