

R&S®LANCOM LIMITED LIFETIME WARRANTY

High investment protection for your enterprise switches

The Limited Lifetime Warranty (LLW) ensures the long-term, reliable, and cost-effective operation of your enterprise switches. The included services provide high availability and predictable support throughout the entire product lifecycle.

Your benefits at a glance:

- ▶ Included at no additional cost with the purchase of every core switch and aggregation switch or access switch of the 4500 series
- ▶ Replacement service until the device reaches End of Life (EOL) status (up to a maximum of 10 years)
- ▶ Security updates until the device reaches EOL, ensuring long-term secure operation
- ▶ Fast and straightforward handling of warranty cases through [free repairs](#) covered by the LLW

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Scope of the Limited Lifetime Warranty	
Requirements	Valid for all R&S®LANCOM and LANCOM enterprise switches of the CS, YS, XS-6000, XS-5000, XS-4500, and GS-4500 series purchased through an R&S®NC Community partner (formerly LANcommunity). The LLW applies to the original purchaser of the device.
Feature updates (major releases)	Up to two years after End of Sale
Security updates	Until End of Life
Extended warranty for switches (no accessories), power supplies, and fans	Until End of Life (max. 10 years)

Optional NBD advanced replacement

Flexibly extend your switch's Limited Lifetime Warranty to include advance replacement with next-business-day delivery * of a replacement device with the following replacement products:

- ▶ [R&S®NC NBD Replacement](#)
- ▶ [R&S®NC Replacement Advanced](#)
- ▶ [R&S®NC Support Direct Advanced 24/7](#) bzw. [10/5](#)

Optional manufacturer support

Access technical manufacturer support by phone or through the support portal using the following support products:

- ▶ [R&S®NC Support Direct 24/7](#) or [10/5](#) per device
- ▶ [R&S®NC Support Access](#) per device (exclusively for R&S®NC Community partners)
- ▶ [R&S®NC Support Premium 24/7](#) or [10/5](#) for projects with 500 devices or more

Special Case: For equipment purchased before July 1, 2026, free manufacturer support for R&S®NC Community partners is included through June 30, 2028, provided the switch has not yet reached EOL status (see product status).

[Learn more about the transition period](#)

Definitions

End of Sale (EOS): Day of the official sales stop of the product

End of Life (EOL): End of Sale + 5 years

For further information on our Lifecycle Management, please visit our [website](#).

* Available in metropolitan areas within the EU (excluding islands and overseas territories)

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